Nielsen Library Faculty Technology Advisory Committee 2014 Technology Grant Summary

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Principal Investigator Contact:

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In 2014, the Nielsen Library was awarded an FTAC grant to acquire eight Acer brand Chromebook devices for use by the staff of the Nielsen Library in support of student services. These devices have enabled library staff to meet the grant application objectives and to further the goals set forth in the library's 2013-2016 Strategic Plan.

1. Librarians successfully engaged with students at points-of-information-need. Librarians provided roaming reference support services by piloting the Research on the Run program in Fall of 2014. Librarians staffed service points in the Student Union Building, McDaniel and Porter Halls, the School of Business, and computer labs in McDaniel Hall and the Student Union.

The library will offer this service **regularly** and **improvements** include: examining class schedules to reach the maximum number of students, providing the service at the beginning, middle and end of the Fall and Spring semesters, staffing service points in more areas including the Art and Music buildings, and informing professors ahead of time so that they may encourage students to take advantage of this resource. Librarians also reached out to new students and faculty at **orientation events**, signing



them up for library cards and demonstrating the library's services and resources on the website.

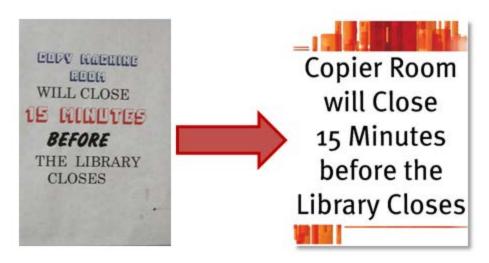


Within the library, staff used Chromebooks to reach out to students and the community by offering **voter registration** and provided **roaming reference services** to local middle school students preparing for History Day.

Point-of-need service will expand to include **connecting** with users 24/7 via AskAcademic, the state's virtual librarian chat service in Spring 2015.

2. Librarians conducted essential, ongoing collection maintenance activities in the library stacks to ensure organized and accessible collections for library users.

Librarians have begun **weeding** the library's 130,000 volume collection in anticipation of an upcoming remodel. The Access Services department updated the **course reserves** section, removing 103 expired titles or about 45% of the collection. Services are expanding to include **mobile checkout** at Research on the Run desks, orientations, and campus events. Library staff have also used the Chromebooks to conduct a building-wide **sign audit** to ensure clear and friendly signage that reflects the Nielsen Library's brand.



3. Chromebooks have supported the ongoing professional development of librarians and library staff as they participate in campus committees, and local, regional, and national conferences. Chromebooks have enabled staff to easily **share and edit important documents** while reducing the need to waste paper by printing. They have proven particularly useful at curriculum review and HLC committee meetings, ACRL and Access Services conferences, and staff meetings.